

CASE STUDY - BINGHATTI

Single Pane of Glass

[Automated Compliance Management System]

Background

COMPLYAN automated Binghatti's compliance, achieving ISO 27001 readiness with an 80% faster audit preparation. It provided a unified view of their risk posture and streamlined policy management across the entire organization.

About The Customer

Binghatti is a leading real estate developer in the UAE, known for its innovative architectural designs and rapid project delivery. The company manages a diverse portfolio of residential, commercial, and hospitality projects, serving a wide range of customers locally and internationally. With operations supported by advanced IT systems, CRM platforms, and property management solutions, Binghatti handles large volumes of sensitive customer and business data, making robust information security and compliance a key priority.



Challenges

Binghatti faced several challenges in managing information security, compliance, and data privacy. In governance and risk management, the absence of centralized audit tracking and reliance on manual compliance processes led to inefficiencies, delays, and reduced audit readiness. Data privacy compliance was hindered by the lack of a unified system for maintaining Records of Processing Activities (RoPA), and gaps in aligning with regulations. Compliance management was fragmented, with manual workloads and inconsistent readiness for ISO/IEC 27001 audits. Vendor management processes lacked consistency, with no standardized approach for onboarding, profiling, and monitoring third parties, limiting visibility into vendor risks.

Data Privacy Challenges

- No unified system for maintaining the Record of Processing Activities (RoPA).
- Limited capability to conduct Data Protection Impact Assessments (DPIAs) for high-risk processing.)

Complyan Module(Data Privacy) Utilized by Binghatti to reduce Operational Bottleneck for:

- PDPL
- GDPR

Compliance Challenges

- Fragmented compliance processes
- Manual workload and
- audit readiness gaps.

Complyan Module (GRC Marketplace) utilized by Binghatti to reduce Operational Bottleneck for:

- ISO 27001

Vendor Management Challenges

- Need for consistent vendor onboarding, risk profiling, and monitoring to meet ISO 27001 vendor control requirements.

Complyan Module (Third Party) utilized by Binghatti to reduce Operational Bottleneck for:

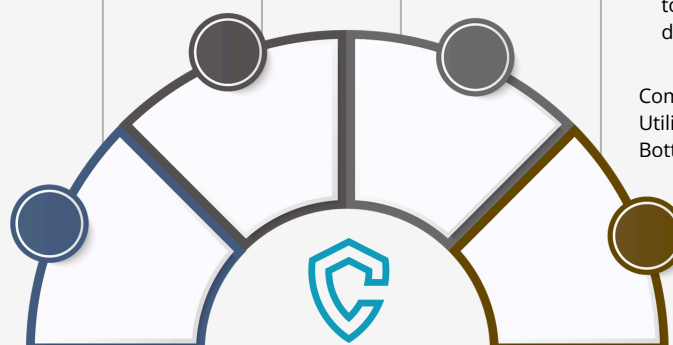
- Vendor Onboarding/Off-boarding Process
- Vendor Risk Profiles
- Vendor Risk Management

Governance and Risk Management Challenges

- Manual compliance tracking leading to inefficiencies and potential audit delays.

Complyan Module (Audit Management) Utilized by Binghatti to reduce Operational Bottleneck for:

- Centralized scheduling and tracking of internal and external audits.
- Automated evidence collection and mapping to ISO/IEC 27001 controls.





Proposed Solution

Solutions Implemented

Binghatti adopted COMPLYAN, an all-in-one SaaS cybersecurity and compliance platform, to unify governance, strengthen risk oversight, and ensure compliance with ISO/IEC 27001 requirements. Using Complyan, Binghatti implemented the following:

- **Gap Assessment**

Conducted a comprehensive review of existing security controls, mapping them against ISO/IEC 27001 Annex A requirements using COMPLYAN's Control Marketplace to identify gaps and prioritize remediation.

- **Statement of Applicability (SoA)**

Created a tailored SoA reflecting Binghatti's real estate operations, ensuring applicability across IT infrastructure, CRM platforms, and property management systems.

- **ISMS Policy Development**

Leveraged COMPLYAN's Policy Agent to auto-generate ISO/IEC 27001-aligned policies, reducing policy drafting time and ensuring consistency with Annex A controls.

- **Employee Onboarding Module**

Automated the distribution of Acceptable Use and Data Privacy policies, with acknowledgment tracking to ensure compliance awareness across the workforce.

- **Dashboard Analytics**

Delivered real-time visibility into compliance progress, control maturity levels, and risk exposure through interactive dashboards and heatmaps.



Gains for Binghatti

Efficiency Gains:

- 70–80% reduction in audit preparation time through automation.
- Streamlined policy rollouts and acknowledgment tracking across all business units.

Centralized Compliance:

- Unified, real-time view of compliance status and risk posture.
- Standardized documentation and evidence collection for ISO/IEC 27001 audits.

Accuracy & Risk Mitigation:

- Reduced errors through consistent control monitoring and automated reminders.
- Early detection of gaps enabled faster remediation.

Scalability:

- The platform can easily accommodate additional regulatory frameworks.
- Ready for expansion to cover broader governance, risk, and privacy programs.

Closing Notes

By leveraging COMPLYAN, Binghatti successfully transformed its approach to information security compliance. The organization achieved ISO/IEC 27001 readiness with significantly reduced manual effort, improved governance visibility, and enhanced audit readiness, ultimately strengthening customer trust and competitive positioning in the real estate market.

You have the power to protect your peace.